



I WANT TO CHECKOUT A DVD, BLURAY, AND/OR VIDEO GAME BUT IT'S LOCKED!

Items that have a locking mechanism (DVDs, BluRays, and Video Games), must be presented to a staff member for checkout in order to unlock for use.



I MADE A MISTAKE! I DON'T WANT TO TAKE OUT THIS BOOK.

Not a problem. Just drop the book off in the book-drop, whether it's at the entrance of the library, the back of Borough Hall, or in the bin during curbside. We'll check it back in after 72 hours of quarantine.



WHERE IS MY RECEIPT?

The receipt for materials checked out through your book are sent to your email once you click the finish button. There is a receipt machine available at the Kiosk if you wish to check out there.



THE APP SAYS I HAVE BOOKS CHECKED OUT, BUT WON'T SHOW ME MORE. WHERE DO I FIND THAT INFORMATION?

The app is for just checking out books. If you want to see what books you just checked out, you can log into your [BCCLS account](#).

For any other questions, contact the library through [here](#).